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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Before switching to Sonic, I had been an AT&T customer for more than 15 years. Unfortunately, I was never satisfied with the AT&T customer service. Despite being a long time customer, I was never made aware of how much I was paying for the bandwidth I was getting. Before moving to Sonic, my bill was close to \$70 for a 12Mb/s connection. Sonic came with an offer which would save me money and would provide a connection at a much higher speed. I also liked the constant communication they have with customers through emails, which makes me feel they do care about the people they serve.

Before switching to Sonic, I talked to an AT&T representative about a fiber connection. The price I was given was way too high for me. Interestingly, when I called AT&T to disconnect my service, they asked how much Sonic was charging, and they offers a similar price. The offer made me angry, and made me feel I had been overcharged for all the time I had been a customer. Why didn't AT&T make a competitive offer before I called to disconnect my service? I feel that they were leveraging their predominant presence and they did not compete with local providers, which I think is unfair.

I am happy with the Sonic service and I would like to see Sonic continue to grow. Please give them a fair chance.

Alessandro Pinto